State of Washington

Status of Audit Resolution

December 2003

Agency: 540

Employment Security Department

Audit Finding Number Number

2002F 01E Finding: The Employment Security Department is not complying with client

eligibility requirements for the Unemployment Insurance program.

Resolution/Status: The Department is currently working on resolving this finding and

the resulting questioned costs with the federal grantor.

An extended benefits component to the Unemployment Insurance

program was implemented in January 2002 prior to the

reprogramming of the Department's Interactive Voice Response System to accept telephonically communicated work search information in conjunction with the regular weekly claim information. The reprogramming effort was not completed until April 2002. As an interim process, the Department required claimants to submit paper work search records with their weekly

claims.

While these paper work search records were unavailable at the time of the audit, it is the Department's position that claimants were not

ineligible.

The Department has received a letter from the Regional office of the

Department of Labor recommending that the questioned costs be

allowed.

Agency Contact: Victoria DeBoer, Internal Auditor

Employment Security Department

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State of Washington

Status of Audit Resolution

December 2003

Agency: 540

Employment 1	Security	Department
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Audit	Finding	
Number	Number	

2002F 21 Finding: The Employment Security Department did not comply with

regulations for allocating payroll costs for four Department of Labor

federal programs.

Resolution/Status: The Department is in the process of implementing corrective action.

The Department has re-issued to all management time reporting guidelines that must be followed by all employees. In addition, several management briefings have been conducted statewide to ensure there is good understanding of proper time reporting practices

and their underlying principles.

The Department is currently in the process of transitioning to a new accounting system. As part of this transition, additional time

reporting training will be occurring. There has been improvement in agency time reporting as evidenced by the continuing reduction in the number of exceptions identified by the auditors and the resulting

questioned costs. Expected completion date is June 2004.

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